## **Delivery Service Pricelist**



**Express delivery** within 24 hours

upon availability +50€ for selected areas

Free storage of products up to 10 days Kitchen delivery in Zone 1 59€

Next day delivery

For 0-35 kg +4,35€ for >35.01 kg +9€ in Zone 1, upon availability.

Free packaging

of sofas, matresses and shelving units from the As Is Department (upon request).

Crane/lift rental

(+90€ in Zone 1 upon discussion).

Prices apply for	home delivery	regardless of the floor.
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Zones	Zone 1	Zone 2	Zone 3
Delivery within	You choose the day	7 working days	7 working days
0 - 15 Kg	€4.50	€6.50	€8
15.01 - 35 Kg	€9	€10.50	€12
35.01 - 65 Kg	€19	€32	€42
65.01 - 100 Kg	€29	€55	€75
100.01 - 200 Kg	€49	€75	€95
200.01 - 400 Kg	€59	€90	€110
>400.01 Kg	€59	€90	€110
	+0.33€/Kg	+0.44€/Kg	+0.54€/Kg

## Terms of use

- The listed prices include VAT 24%
- Charges are calculated based on weight and Zip code of your area, regardless of the floor.
- For delivery in Zone 1 you choose the day of delivery based on the available appointments. • For areas that our delivery company cannot reach, IKEA products can be transferred to the
- transport agency of your choice. The service charges will be calculated based on the Zone where the transport agency is located.
- For deliveries with a transport agency chosen by the customer, charges are calculated based on the weight - volume of products. The remaining delivery costs until the final destination are determined by the transport agency and communicated to the client.
- Products purchased from the As-Is Department are transferred under customer's responsibility, disassembled.
- Free storage service is valid for Zone 1 and for 10 days after the date of purchase. For storage of products over 10 days an additional charge of €5 / day applies, payed at the
- •The Consumer is not obliged to pay, if the notice of payment is not received (receipt-invoice).
- Only for Zone 1 a special delivery price of €59 Kg applies for kitchen delivery.

- •IKEA products are delivered only in their original package.
- $\bullet \ \ \text{Home furnishing products can only be delivered packaged inside IKEA cardboard boxes}$ which you can purchase frome the store.
- · Please let us know of any accessibility issues regarding your delivery destination, such as lack of elevator, road or construction issues which may limit the truck etc.
- · Our Next day delivery service is available for orders placed until 15:00 and it is not available for orders placed on Sundays.
- Our Express Delivery service is available for orders placed until 12:00 and it is not available for orders placed on Saturdays and Sundays.
- In case the Crane/lift rental service is not completed on the appointment date for reasons not attributable to the Delivery company but to the customer, the customer will be responsible for additional charges.

## Store's opening hours

Mon. - Fri. 10:00 - 21:00

Saturday 10:00 - 20:00

Sunday 11:00 - 20:00

Learn more about official holidays and open Sundays by clicking on the filed "Stores" at IKEA.gr or via phone.



**IKEA Customer Support contact number: 801 11 22 722** (for landline calls). Local rates apply (might not be included in your pre-purchased minutes).

**210 35 43 403** (for international or mobile phone calls). Charges subject to the pricing policy of your telecommunications provider.



## **Delivery Service**

Because sometimes your dreams don't fit inside your car.



**Learn more at IKEA.gr** or scan the **QR code.** 

