

VARDAGEN

Carbon steel cookware

Free
15
Year
Guarantee





Everyday life at home puts high demands on cookware. VARDAGEN carbon steel cookware is rigorously tested to cope with everyday use. We guarantee the function of VARDAGEN carbon steel cookware for 15 years. That means that they will still work as well as they did when they were new, provided that our care instructions are followed and they are subjected to normal domestic use (cooking and washing once a day). This guarantee of function, materials and workmanship is subject to the terms and conditions stated in this folder.



How long is the guarantee valid?

The guarantee for VARDAGEN carbon steel cookware products remains in force for fifteen (15) years and is valid from the date of purchase. Provided that our care instructions are followed, we guarantee that our range of VARDAGEN cookware products will last for 15 years, subject to normal everyday domestic use (cooking and washing once a day).

The original purchase receipt is required as proof of purchase.

What is covered under this guarantee?

This guarantee covers function, materials and workmanship in all cookware in the VARDAGEN carbon steel series. This means that, in normal domestic use and provided that our care instructions are followed, the cookware will still work as well as it did when it was new even after 15 years respectively. In this instance, normal use is defined as using an item for cooking and washing it once a day.

The guarantee covers:

- Stability of the base. In other words, the base of the cookware remains flat to conduct heat efficiently.
- The guarantee is only valid if you wash your cookware by hand.

Free
15
Year
Guarantee



VARDAGEN frying pan 28 cm,
carbon steel



VARDAGEN frying pan 20 cm,
carbon steel



VARDAGEN frying pan 13 cm,
carbon steel

Products not covered under this guarantee

No exceptions.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this guarantee, IKEA will pay the costs of repairs, spare parts that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA.

If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this guarantee?

This guarantee does not cover changes in the appearance of the cookware unless they have a significant effect on function.

This guarantee does not apply to products that have been stored incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or cleaning products.

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This guarantee does not apply if the product has been placed outdoors or in a humid environment.

Care instructions

All carbon steel cookware can only be washed by hand.

A carbon steel pot/pan need to be season. To season a carbon steel pot or pan, rub a small amount of oil onto all surfaces. Then heat the pot/pan in the oven or on the hob to max. 150°C (300°F) for a minimum of one hour. Leave the pot/pan to cool and wipe off excess oil. This treatment should be repeated three times when the product is new. After seasoning the pot/pan these three times, it only needs to be treated once in a while. If corrosion or food stains arise, or if food burns and sticks, the pot/pan can be cleaned with steel wool or an abrasive sponge and then re-seasoned.

Clean the cookware after use by washing by hand in water using a brush. If you wash the pan/pot while it is still warm it will be easier to clean. Wipe dry carefully after cleaning.

Carbon steel cookware is suitable for use in all kinds of hobs and oven safe. Do not expose the pan to great changes in temperature, e.g. by taking it directly from the fridge and putting it on the hob.

How country, provincial and state law applies

This guarantee gives you specific legal rights, and is in addition to your statutory legal rights.

How to reach us if you need assistance

Contact your local IKEA store. You will find the address and phone number in the IKEA catalogue or at www.IKEA.gr.

Save the receipt

It is your proof of purchase and required for the guarantee to apply. If anything happens, or if you're not satisfied, just contact IKEA at IKEA.gr

