

PAX/KOMPLEMENT wardrobes and interior organisers

Free
10
Year
Guarantee





Everyday life at home puts high demands on wardrobes. PAX/KOMPLEMENT wardrobes and interior organisers endure rigorous tests to meet our strict standards for quality, strength and durability. The PAX/KOMPLEMENT wardrobes and interior organisers are tested under the highest standards in domestic applications. That means we can offer you a 10-year guarantee that covers PAX/KOMPLEMENT wardrobes and interior organisers marked with the logo, against defects in materials and workmanship. This guarantee is subject to the terms and conditions stated in this folder.



How long is this guarantee valid? How long is this guarantee valid?

The guarantee for PAX/KOMPLEMENT wardrobes and interior organisers remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

What is covered under this guarantee?

This guarantee applies to domestic use only for clothes and shoe storage and covers defects in material and workmanship in the following components of the PAX/KOMPLEMENT wardrobes and interior organisers:

- Frames
- Doors and hinges
- Sliding door mechanism
- KOMPLEMENT interior organisers

Products not covered under this guarantee

KOMPLEMENT insert for pull-out tray, KOMPLEMENT jewellery insert for pull out tray, KOMPLEMENT insert for jewellery, KOMPLEMENT insert with 4 compartments, KOMPLEMENT insert with compartments, KOMPLEMENT divider for pull-out tray, KOMPLEMENT box, KOMPLEMENT add-on clothes rail, KOMPLEMENT tray 3-pieces and pull-down clothes rail extendable, KOMPLEMENT drawer mat, KOMPLEMENT pull-out mirror with hooks, multiple uses hanger, pull down clothes rail.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this guarantee, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff, that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA.

If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this guarantee?

This guarantee does not apply to products that have been stored or installed incorrectly, used inappropriately, abused, misused, altered or cleaned with wrong cleaning methods or cleaning products.

This guarantee does not cover normal wear and tear, cuts, scratches or damage caused by impacts or accidents.

This guarantee does not apply if products has been placed outdoors or in a humid environment e.g. bathroom.

This guarantee does not cover consequential or incidental damages.

Care instructions

Assemble according to the assembly instruction and secure the wardrobe frames by fixing them to a wall. Keep in mind that different wall materials require different types of wall fittings. If you are uncertain, contact your local hardware specialist.

Wipe clean with a cloth damped in mild cleaner. Then wipe clean with a dry cloth.

How country, provincial and state law applies

This guarantee gives you specific legal rights, and is in addition to your statutory legal rights.

How to reach us if you need service

Contact your local IKEA store. You will find the address and phone number in the IKEA catalogue or at www.ikea.gr.



Save the receipt

It is your proof of purchase and required for the guarantee to apply.

If anything happens, or if you're not satisfied, just contact IKEA at www.IKEA.gr

